



**American Water Works
Association**

The Authoritative Resource on Safe Water®

**Utilities Helping Utilities: Developing a Mutual Aid Response Network for
Water and Wastewater Systems**

**AWWA Webcast: March 29, 2007
1:00 pm – 2:45 pm EDT**

AGENDA

- I. Introduction/Overview—Mark Grace (5 Minutes)
- II. Utilities Helping Utilities: An Action Plan for Mutual Aid and Assistance Networks for Water and Wastewater Utilities—Kevin Morley (20 Minutes)
- III. Birth of the Water/Wastewater Agency Response Networks—Ray Riordan (20 Minutes)
- IV. Implementation of Intrastate and Interstate Mutual Aid/Assistance Programs for Water and Wastewater Utilities—John Whitler (15 Minutes)
- V. Disaster Recovery Before and After WARN— Pat Credeur (15 Minutes)
- VI. Audience Q&A with All Speakers and Moderator (20 Minutes)
- VII. Conclusion and Close Out—Mark Grace (5 Minutes)